

# Snake River PCS

WIRELESS SERVICE WHERE YOU LIVE & PLAY

PO Box 178 Richland, OR 541-893-6115  
www.eagletelephone.com

May 24, 2012

Ms. Sharon Gillett  
Chief, Wireline Competition Bureau  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, D.C. 20554

RE: WC Docket Nos. 10-90, 07-135, 05-337, 03-109; CC Docket Nos. 01-92, 96-45;  
GN Docket No. 09-51, Eagle Telephone System, d/b/a Snake River PCS,  
Application for Review

Dear Ms. Gillett:

Snake River PCS, with another carrier, has filed the above-referenced application. Attached is a copy of a letter that was sent to the Oregon Public Utilities Commission in support of Snake River PCS and the services they provide to Idaho Power. We have forwarded this letter to the Commission as we believe that it provides further evidence of the value that Snake River PCS provides to its customers and others in its service area.

Sincerely,



Michael Lattin, President  
Eagle Telephone System, Inc. d/b/a Snake River PCS



Ric E. Bobier  
Regional Manager  
Hydro Production Hells Canyon Complex

541-785-7244  
541-785-7253 FAX  
rbobier@idahopower.com

**TO:** Kay Marino's  
Oregon Public Utility Commission

**Date:** May 14, 2012

On behalf of Idaho Power Company, Hells Canyon Complex we would like to express our support and appreciation for Eagle Telephone System dba Snake River P.C.S. We have used this cellular telephone service for several years and have been extremely happy with the overall customer service and improvements every year.

They have always been willing to work with us in any manner required. They have new ideas that they are continuously implementing to improve coverage and create better service for our area. They never hesitate to take that extra step or additional effort to improve some facet of their process.

Our personnel now have the ability to come and go as they please. They can leave their residences while on duty or on call and know they can be reached or be in contact with the Dispatcher if required at any time.

Many of our Park patrons also utilize this service either through Snake River P.C.S, or a shared provider, which has greatly enhanced their communication capabilities while in this area.

Their overall service has improved every year that they have been in business and seldom do we have any interruption to service. We are very pleased with our service and are very glad to continue doing business with Eagle Telephone dba Snake River P.C.S.

Sincerely,

Ric Bobier